

# Harrow Strategic Partnership Board

7th August 2008



## Local Area Agreement – Action Plans

### Purpose of Report

The purpose of this report is to review the action plans that have been prepared by the Community Cohesion Management Group and the Safer Harrow Management Group to address and rectify the poor performance of the volunteering stretch indicator and the non residential burglary indicator.

### The HSP Board is requested to:

- A. Review the action plans provided by the management groups

### Background

1. We are now in the third and final year of delivery for the 12 stretched indicators from our original Local Area Agreement
2. The HSP Executive on the 15<sup>th</sup> April 2008 requested the chair of the Community Cohesion Management Group and the Safer Harrow Management Group to co-ordinate an action plan for the indicators listed as red and report back to the HSP on how the performance will be rectified. The annual results for 2007/08 were not available at this time.
3. During 2007/2008 the indicator “reduction in the number of non-residential burglary in the borough” has dropped from being excellent to intervention.

This increase in non residential burglary is consistent with the experiences of North West London boroughs over the last 3 – 4 months. The police are continuing to investigate each offence in detail to ensure any links and hotspots are identified and resources have been allocated to identify clusters and known offenders.

4. The results from the 2007 Quality of Life Survey highlighted a drop in the number of people who volunteered, both socially excluded adults and other adults.

The results for the 2008 Quality of Life Survey have recently been finalised, which shows an improvement in the number of people volunteering, particularly those who are from socially excluded groups.

The place shaping survey will be introduced as the new mechanism to measure our final year of performance in September 2009 for the volunteering target. This will provide us with a small amount of additional time to help improve this indicator further; however the impact of a new survey on the comparability of our results is currently uncertain. A process for overcoming this is currently being explored with GOL.

Stretched Indicators		2007/08 Target	2007/08 Actual	Score
1	Number of residential burglary where victim is over 75 years	251	190	Excellent
2	<b>Reduction in the number of non-residential burglary in the borough</b>	651	754	Intervention

3	Proportion of adults saying they are in fear of being a victim of crime	35.67%	34.45%	Excellent
4	% of residents who consider suite of ASB as a 'fairly' or 'very big' problem	44.56%	33.1%	Excellent
5	Breastfeeding <ul style="list-style-type: none"> <li>Rates of exclusive breastfeeding at 6 weeks</li> <li>Breastfeeding initiation rates</li> </ul>	36%	43.74%	Excellent
		66%	70%	Excellent
6	Exclusions <ul style="list-style-type: none"> <li>Reduction of permanent exclusions</li> <li>Reduction of fixed term exclusions</li> </ul> Improved attendance at 25% worst performing schools <ul style="list-style-type: none"> <li>Primary Schools</li> <li>Secondary Schools</li> </ul>	41	43 (06/07)	Okay
		1020	1560 (06/07)	Intervention
		6.1%	6.8% (06/07)	Intervention
		6.3%	7.7% (06/07)	Intervention
7	Average points score per pupil at level 2 at age 16	381	399.7	Excellent
8	% of young people aged 16-18 who are NEET	5%	2.6%	Excellent
9	Smoking <ul style="list-style-type: none"> <li>Number of homes in Harrow that sign up to be smoke free</li> <li>Number of 4-week smoking quitters who attended the NHS smoking service per 100,000 population</li> </ul>	1000	1004	Excellent
		1260	1266	Excellent
10	Proportion of adults who say that people from different backgrounds get on well in their neighbourhood	57%	48%	Intervention
11	<b>Number of adults volunteering in Harrow</b> <ul style="list-style-type: none"> <li><b>Number of socially excluded adult volunteers in Harrow</b></li> <li><b>Number of adult volunteers in Harrow</b></li> </ul>	11,345	12,014	Excellent
		23,224	22,709	Poor
12	Number of businesses, (new and existing) supported through the Harrow Mentoring package including mentoring, consultancy, diagnostics and case studies	83	104	Excellent

Tom Whiting  
**Interim Director of Strategy and Improvement**  
**Harrow Council**

## Safer Harrow Management Group – Action Report



### Performance

Description	Data Owner	Baseline	Year 1		Year 2		Year 3	
			Target	Actual	Target	Actual	Target	Actual
Reduction in the number of non-residential burglary in the borough (STRETCHED) - LAA	Steve While	749	700	625	651	754	601	

### Performance Overview

This target represents a 3 year reduction of 20% resulting in the lowest level non-residential burglary since before 2000/01. In the first year, we achieved a 25% reduction and last year a 20% increase, returning levels to the base-line year. Last year, there was greater emphasis on Residential Burglary being a priority BCS crime which also saw an increase. It is fair to say that NW London saw a substantial burglary increase last year. In perspective, despite the 20% increase, Harrow's rate per 1000 population last year was the 3<sup>rd</sup> lowest in London.

The target represents 50 offences per month and this year, we had a poor start with 68 offences in April, but for May and June (unofficial figures for June) indicate that these months are on track, however we need to recover the additional crimes recorded in April. This was not a surprise as multi-year analysis indicates high levels of offences in April and May followed by a downward trend through to September. I fully expect that we will have the opportunity to make up the additional 22 offences in the next 3 months to move fully on track for the year.

### Key Actions for Year 3

Increase use of Smartwater and associated publicity. **(Supt Mat Gardner & Will Goddard (Publicity))**

Increase the number of Business Watches to include smaller shops in areas other than the town centre. **(HBAC)**

Increase the number of weeks of action. **(Supt Mat Gardner)**

Effective taskings and targeting of prolific offenders with positive intervention. **(Sunil Galoria)**

Focus on building site thefts with SNT visits and JATCG partnership involvement. **(Andrew Appleby)**

Effective alley-gating **(Jackie McCormack)**

Faster processing of forensic evidence **(Brian Meleady)**

### Key Challenges

Targeted intervention at seasonal rise. Last year's peaks were in the second half of November and most of March. Multi-year trends show a usual peak in October which will be our high risk period.

Identifying the right prolific offenders with positive intervention.

## Partnership Working

Funding increased use of Smartwater in areas identified through analysis.

### Alley-gating (identification of suitable areas and implementation)

Support for weeks of action.

Working with building site managers to reduce thefts from building sites.

Regular JATCG tasking through current crime pattern analysis.

## ACTION PLAN – NON RESIDENTIAL BURGLARY

Action	Brief Description of Action	Lead responsible	Risks	Update
Increase use of Smartwater	Identify areas, fund and implement with associated publicity.	Supt Mat Gardner	TBA	
Smartwater publicity	Integral to success of Smartwater is full publicity through media and street signage.	Supt Mat Gardner Will Goddard (Media)	TBA	
Increase the number of Business Watches	In areas away from the Town Centre and to incorporate small businesses	HBAC	Inability for small businesses to contribute towards costs or general involvement apathy	
Weeks of action	Increase the number of weeks of action in identified areas	Supt Mat Gardner	TBA	
Effective tasking	Of police and partnership resources through BCTG and JATCG via effective analysis	Sunil Galoria	TBA	

Targeting of prolific offenders	Target the right offender with positive intervention	Sunil Galoria	TBA	
Focus on building site thefts	Liaison with site managers and licensing authorities	Andrew Appleby	TBA	
Effective Alley-gating	Identify suitable areas and implement	Jackie McCormack	TBA	
Improved Forensics	Faster processing of forensic evidence	Brian Meleady	TBA	
Repeat Victims	Flag for Crime Prevention	Sunil Galoria	TBA	
Media Intervention	Media publicity for hotspots and trends	Will Goddard	TBA	

## Community Cohesion Management Group – Performance Report

**Performance** - (Please insert performance and Red/Amber/Green Status for each stretched indicator based on your management group scorecard)

Description	Data Owner	Baseline	Quarter 1		Quarter 2		Quarter 3		Quarter 4		Comments
			Target	Actual	Target	Actual	Target	Actual	Target	Actual	
Proportion of adults who say that people from different backgrounds get on well in their neighbourhood (STRETCHED)	Desiree Mahoney	55%							57%	48% (2008)	See below (1)
Number of adults volunteering in Harrow - a) numbers of socially excluded adult volunteers in Harrow (A STRETCHED)	Desiree Mahoney	10,493							11,345	12,014 (2008)	See below (2)
Number of adults volunteering in Harrow - b) Number of other adults volunteers in Harrow (B STRETCHED)	Desiree Mahoney	20,923							23,224	22,709 (2008)	See Below (2)

### Performance Overview

### Volunteering action plan

### Background

The LAA stretched target set for the period 2006 – 2009 related to the Number of adults volunteering in Harrow and consisted of 2 key elements –

- (a) Numbers of socially excluded adult volunteers in Harrow
- (b) Number of other adult volunteers in Harrow

The expected increase is 1500 additional volunteers over the period; 300 relating to socially excluded groups (a) and 1200 others (b).

The baseline measure was established in the first year and calculated at 11,045 for group (a) and 22,024 for group (b) a total of 33,069 volunteers.

The stretched targets therefore were set at:

(a)	11,345
(b)	23,224
Total	34,569

## Year 1

The voluntary sector, through a consortium consisting of HAVS, the African Sang and HASVO, were commissioned by CCMG to carry out a mapping exercise on volunteering. A payment of £9k was made to these organisations.

Two of the resultant key recommendations related to the promotion of volunteering and for local employers to provide the opportunity for their employees to volunteer.

## Year 2

The focus for the second year was to 'promote volunteering', hence the development of the very successful Volunteer awards – "Harrow's Heroes"

This event took place in May 2008 to precede this year's MORI survey, with the intent to raise Harrow's volunteering profile thereby encouraging people to self identify and to participate in new volunteering activities.

With our media partner, The Harrow Observer, the media ran articles raising the profile of local volunteering for seven weeks leading to the event.

The event attracted 105 nominations with excellent cross community representation, celebrating the diverse volunteering activities within Harrow.

The 2008 Mori survey has indicated an increase in the proportion of the over 18 population reporting those that had volunteered from 19% to 21%:

	2007 actual	2008 actual	Target
(a)	10,870	12,014	11,345
(b)	20,546	22,709	23,224
	<hr/>	<hr/>	<hr/>
	31,416	34,723	34,569

This highlights a significant increase in the numbers of individuals volunteering from socially excluded groups (in excess of the LAA target) and a positive trend towards the target for other individuals volunteering too.

If these results remained static for the third and final year of the LAA this would not have a detrimental effect on the reward grant.

However our ambition is to continue with increasing the volunteering activities of all groups within Harrow.

Year 3

The 2 main initiatives are:



1. Harrow's Heroes event to coincide with the Place survey scheduled for September 2009 in order to continue to raise the profile of volunteering and maintain the positive increase to realise the reward grant.
2. The "One-4-One" volunteering scheme to encourage employee volunteering from across the partnership. The aim is to pilot the scheme within the Council in the first instance and launch across the partnership in 2009. A programme plan is attached for the scheme.

In addition to these key initiatives there are a range of cohesion events and activities, which have volunteering opportunities built in. For example: Under 1 Sky, the Community Connects project and the annual events Cultural Calendar.

Deven Pillay  
Interim Head Of Community Development Services